

FAQ's: Llano County Flood

Q. *Where is water available?*

A. Bottle water is available at First Baptist Church, Kingsland (3435 HWY 1431 W) from 7 am to 7 pm

The City of Llano water system is back up to 100%.

Kingsland Water system is operational in some areas but multiple repairs need to be made. A system wide boil water notice remains in place.

Q. *How can I volunteer to help?*

A. Visit the Volunteer Reception Center (VRC) to sign up to help at Kingsland Baptist Church 3435 Highway 1431 8am-4pm Monday – Saturday 1pm-4pm Sunday.

Q. *What is a Multi-Agency Resource Center (MARC)?*

A. This is a one stop shop for disaster resources bringing multiple service providers in a single location to provide various forms of assistance such as clean up kits, supplies, financial assistance and the opportunity to register your needs for recovery.

Q. *When and where will the MARC (Multi-Agency Resource Center) be?*

A. Monday, October 22 and Tuesday, October 23: JLC Center Event Center located (2200 W Ranch Rd. Llano Tx 78643) 8:00 AM to 8:00 PM

Wednesday Oct 24 and Thursday 25: Kingsland Community Center located (3451 Rose Hill Dr Kingsland TX 78639.) 8:00 AM to 8:00 PM

Q. *What's available from the Red Cross?*

A. Disaster Mental health, Health services, House hold clean up kits, Etc. For more info contact Red Cross at 1-800redcross or redcross.org

Q. *Where can I donate?*

A. Monetary donations are being collected by the Llano Chamber of Commerce.

Make checks payable to "Llano Chamber" in memo place: "Llano Flood" and mail to Llano Chamber of Commerce, 100 Train Station Dr, Llano, TX 78643

Or drop off at: Lowe's Market, 104 W Young St., Llano, TX 78743

Credit card call; 325-247-5354

You can now also make monetary donations online

at <https://squareup.com/store/LlanoChamberofCommerce>

These donations will aid in the recovery efforts for our citizens here in Llano County and are very much appreciated!

Q. *How to report debris? (Debris removal/ large animal removal)*

A. Please report losses/impact of the flood to the Llano County Emergency Management team by completing the on-line survey: <https://arcg.is/1riy9G>

*Responding to this survey to report damage to Emergency Management is a voluntary activity which assists the County in directing its resources to the community but is not a substitute for reporting damage to your insurance agency nor does it guarantee disaster relief assistance.

*Crews are working on clearing right of ways. More information to follow regarding private property removal. Refer to our previous Facebook post at “Llano County Office of Emergency Management” as to how to place and organize debris at the road for pick up.

Q. What’s the status of the telephone/ cellphone status?

A. Cell signal boosters have been brought into the Llano and Kingsland areas. Cell phone service should be improving.

*The 911 system is fully operational for Llano County at this time

Q. How do I check on missing person or check the welfare of someone?

A. Call Llano County Sheriff at 325-247-5767

Helpful links:

Low water crossing information: ATXFloods.com

Road Closures: Conditions.drivetexas.org/current/

Information regarding going back into your home <https://www.ready.gov/returning-home>

Follow the **Llano County Office of Emergency Management** Facebook page for ongoing updates.

For any other questions contact the Llano County Office of Emergency Management hotline at 325-305-0964

Or

Contact the Volunteer Reception Center (VRC) at llanovolunteers@gmail.com